



VetPay Merchant Guidelines

Minimum Contract Amount: \$150

Minimum Deposit Amount Required:

\$150 - \$999	10%
\$1000 or higher	20%

Maximum Contract Term: 12 Months

Standard Credit Limit for all clients: \$2000

Application fee: \$35

Acceptable Identification (2 forms of ID required) 1 from list A and 1 from list B, Or, 2 from list B

List A (photographic)

- Drivers Licence
- Proof of age card

List B

- Previous VetPay customer documentation
- Centrelink card
- Credit Card Statement
- Utility Bill
- Bank Statement
- Green Medicare Card
- Private Health Insurance Card
- Roadside assistance card (NRMA/RACV/RAA)
- Vehicle Registration
- Council or Water Rates
- Taxation Records/Group Certificate
- Pay Slip
- Insurance Renewal

*** Please take photocopy of ID and forward with signed contract and privacy statement to VetPay Pty, PO Box 633, KENT TOWN BC, SA 5071 (within 10 days of processing)**

Note: Applicant must be over 18 years of age, be an Australian Citizen and be pet owner.
(Contracts which do not comply with these guidelines may result in payment not being processed until funds are recovered.)



VetPay Tips

1. Create customer record before starting treatment.
2. Ensure customer signs privacy statement before you click on "Statement Signed" when creating customer record.
3. Check customer has min deposit and bank details